

Credit Card:



SURPRISE STADIUM RAIN OUT REFUND POLICY & OPTIONS

NO REFUNDS OR EXCHANGES WILL BE ISSUED except in the event that an official game is not played for any reason. An official game is 4 ½ innings, refunds / exchanges will only be given if the game is officially cancelled within this period. The following policy will apply:

EXCHANGES

All paid tickets, regardless of where they were purchased, may be exchanged at the box office for any future **2012** Spring Training Game at Surprise Stadium for the **same home team**. Exchanges are subject to seat availability on a game by game basis. Complimentary tickets may not be exchanged under any circumstances.

REFUNDS

FOR TICKETS PURCHASED AT THE SURPRISE STADIUM BOX OFFICE:

In order to obtain a refund for a Rain Check for tickets purchased at the Surprise Stadium Box Office, you may either drop off or mail tickets to the Surprise Recreation Campus Box Office:

Surprise Recreation Campus Box Office
15960 N. Bullard Avenue
Surprise, AZ 85374
Attn: Rain Out Refund

A refund request must be submitted within 60 days of the cancelled game.

FOR TICKETS PURCHASED THROUGH TICKETMASTER VIA PHONE, INTERNET, OR AT ANY TICKETMASTER OUTLET:

In order to obtain a refund for a Rain Check for tickets purchased via phone, via internet, or any Ticketmaster Outlet, please mail your tickets to the following address:

Customer Service
Attn: Texas Rangers or Kansas City Royals Refunds
1000 Corporate Landing
Charleston, WV 25311

COMPLIMENTARY TICKETS MAY NOT BE REFUNDED OR EXCHANGED UNDER ANY CIRCUMSTANCES.

For questions or more information, call the Box Office at 623.222.2222.